

F.A.Q.

Do you offer auto glass services in my area?

Our auto glass repair and replacement services are available to the entire Phoenix metropolitan area. We are strictly a free mobile service. This helps keep our prices down significantly due to the lack of in-shop overhead.

What are your office hours?

Office hours are 7:00 a.m. to 6:00 p.m. Monday through Friday, 7:00 a.m. to 3:00 p.m. on Saturdays, and closed on Sundays. Installs are Monday to Saturday, due to glass availability on Sundays.

Do you warranty your work?

Yes, we offer a lifetime warranty on the glass for as long as you own your vehicle, and craftsmanship (air noise, water leaks, etc.) Click [HERE](#) for details.

What payment methods do you accept?

Cash, business checks, and all major credit cards.

Can you replace my sunroof glass?

In most cases, yes. We do not typically repair any part of a sunroof assembly (your sunroof does not operate properly,) although we have done so in the past.

Do I need to contact my insurance agent before filing a claim for auto glass repair or a windshield replacement?

No, as long as you have your policy number on hand. We will require the policyholder to do a three way phone call when filing the initial claim with the insurance company which can typically take anywhere from five to fifteen minutes.

Must I use the glass shop recommended by my insurance company?

No. The State of Arizona, by law, gives the consumer the right to choose which auto glass shop repairs your car. The insurance company will most likely attempt to steer the work to one of their cheaper "participating" auto glass shops. You don't have to use the shop your insurance company tries to steer you to. They may also tell you that they won't warranty our work, however, we do.